

PHILIPS

Home Power

SPP3466GR/37
SPP3469GR/37



Surge Protector — Limited-Lifetime Warranty

This surge protector is warranted to be free of defects in workmanship and/or materials for the life* of the surge protector. If such a defect should arise during the life of the surge protector, we will, at our option, either repair or replace the surge protector without charge. This warranty does not cover damage caused by lightning, accident, misuse, or alterations to the surge protector.

* This surge protector, like all surge protectors, has a finite lifespan. Even under normal circumstances and in the absence of defects, the product's life will expire when the surge protector's component capacity has been exceeded, thereby ceasing to provide protection from surges.

Warranty replacement procedure

1. Call our Customer Information Center at 1-844-816-0320 to get a Return Authorization Number (RA#), shipping instructions and a prepaid return address label.
2. Return the said surge protector, freight prepaid, to us. Surge protectors returned to us must have an RA# included in the mailing address to be accepted.
3. The original purchaser will be asked to send the surge protector, a copy of the sales receipt for the product, your name, address, phone number and a description of the problem.

Connected Equipment Warranty

Equipment Replacement Guarantee for Surge Model: SPP3466GR/37, SPP3469GR/37
Maximum Warranty Amount: \$50,000(USD)

NOTE: *This device is not a lightning arrestor, so it will not afford protection when lightning strikes nearby power line, the house, service entrance or antenna. The warranty is void if a power disturbance damages your equipment through the coax, phone or network lines.*

We will pay up to the maximum warranty amount offered for the surge protector purchased to repair or replace up to an amount equal to the fair market value or the original purchase price, whichever is less, of your electronics equipment, if damaged by a transient surge (except those caused by direct lightning), within the life* of the surge protector, while properly and directly connected to this surge protector. **WE DISCLAIM AND ASSUME NO LIABILITY FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OR DAMAGE TO SOFTWARE OR DATA OR DAMAGES OR COSTS ASSOCIATED WITH BUSINESS INTERRUPTION OR OTHER DAMAGES DUE TO LOSS OR DAMAGE TO EQUIPMENT, SOFTWARE OR DATA.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state.

This warranty is secondary to any existing coverage of any connected equipment, including but not limited to, any manufacturer's warranty, extended warranties, or insurance coverage.

To qualify for a connected equipment warranty:

1. All connected equipment must be safety certified by a Nationally Recognized Testing Laboratory.
2. The said surge protector must be plugged into properly wired and grounded outlets, no extension cords, adapters, other ground wires or electrical connectors may be used, with the sole exception of other standard 120 volt products approved for that use. The installation must comply with all applicable electrical and safety codes set forth pursuant to the National Electrical Code (NEC).
3. Any claim under the warranty policy must be made within 15 days of the date of the alleged damage to the connected equipment.

For connected equipment coverage, the following conditions must be satisfied:

- A. All equipment eligible for warranty coverage must be plugged directly into said surge protector. Equipment connected to the protected equipment, but not plugged directly into the surge protector will not be covered.
- B. The equipment must have been damaged by a covered power disturbance that passed through the said surge protector.
- C. The said surge protector must be damaged from the power disturbance.
- D. The said surge protector's protection capacity must not have been exceeded.

Connected equipment claim procedure:

1. Call our Customer Information Center at 1-844-816-0320 to get a Return Authorization Number (RA#), shipping instructions and a prepaid return address label.
2. After you have received the prepaid return address label, return the surge protector, freight prepaid, to us. Surge protectors returned to us must have an RA# included in the mailing address to be accepted.
3. We will determine whether the damage to your equipment is covered by this warranty policy. If you are covered, a claims adjuster will contact you and we will do one of the following at our own discretion:
 - a. Authorize a service center to repair damaged equipment.
 - b. Replace damaged equipment with equivalent or better.
 - c. Reimburse customer the fair market value of the damaged equipment.

d. Reimburse customer the initial purchase price of the damaged equipment (customer to provide dated bill of sale).

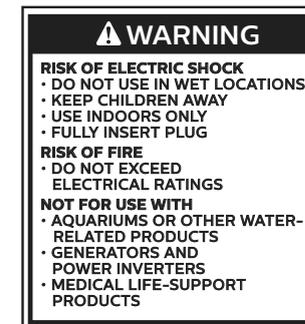
4. We retain the right to determine whether the damage to the connected equipment is due to said surge protector failure by requesting that damaged equipment be sent to us for inspection.



User manual

1. Plug the surge protector into a standard grounding duplex wall receptacle, covering both outlets, by fully inserting the blades and ensure that there are no exposed conductors.
2. The surge protector will now be providing power and surge protection.
3. Make sure electronic equipment is turned off before plugging into the surge protector outlets. Do not use extension cords to connect equipment to the surge protector.
4. Connected equipment can now be turned on.
5. Hold the surge protector firmly against wall when removing plugs to prevent it from pulling loose.

NOTE: *Check the blue "PROTECTED" indicator light periodically. A glowing blue indicator light shows that surge protection is being provided. If the blue "PROTECTED" indicator light stops glowing, the surge protective components have expired — though power will still be supplied to the outlets, now unprotected. To ensure the protection of your electronics the surge protector should be replaced.*



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This product comes with a limited-lifetime warranty. Visit www.philips.com/support for warranty details.

Questions? Contact our U.S.-based Consumer Care at 1-844-816-0320 between 7AM—8PM CST.

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, USE ONLY INDOORS.
UNIT SHOULD BE PLUGGED INTO AN INTERIOR GROUNDED PARALLEL DUPLEX RECEPTACLE. NOT FOR USE WITH GROUND-FAULT CIRCUIT-INTERRUPTER RECEPTACLES OR RECEPTACLES WITH INDICATOR LIGHTS OR CONTROL. TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT USE THIS DEVICE WITH A RECEPTACLE IN WHICH THE SLOT OPENINGS DO NOT ALIGN WITH THE BLADES.